



INTEGRATED POLICY

Quality and Food Safety

The primary objective of **Global Marine Supplies S.p.A.** is to ensure, at every level of the organization and with the active involvement of all resources, full customer satisfaction. This is achieved through the consistent supply of technical materials, consumables, food products, and both steel and synthetic cables. The company is committed to continually improving its performance in order to strengthen its market presence, by providing reliable, safe, high-quality solutions and services that comply with applicable regulations, legal requirements, and contractual obligations.

Global Marine Supplies S.p.A. promotes the dissemination of a corporate culture based on the values of Quality and Food Safety, understood as prevention, accountability, and continual improvement.

To support this vision, a strategic reference framework is defined, which clarifies and monitors the objectives for Quality and Food Safety, subject to regular evaluations and management reviews. In detail:

- **Maximize customer satisfaction**, through:
 - strengthening customer loyalty,
 - systematic monitoring of the level of satisfaction,
 - achieving and maintaining the lowest possible level of complaints.
- **Ensure full compliance with regulatory and legislative requirements**, through:
 - periodic internal audits,
 - inspections by competent authorities and third-party bodies.
- **Maintain and improve the effectiveness of the Quality and Food Safety Management System**, by:
 - increasing personnel training and competence,
 - constant measurement of internal process performance,
 - evaluation of supplier efficiency and reliability.

Global Marine Supplies S.p.A. is committed to making the implementation of this Quality and Food Safety Policy concrete and effective through the following strategic actions:

- **Adoption and maintenance of an Integrated Management System** fully compliant with the requirements of UNI EN ISO 9001:2015 and UNI EN ISO 22000:2018, ensuring that it is documented, updated, rigorously applied, and subject to continual improvement.
- **Ensuring full regulatory and contractual compliance**, by carrying out all company activities in strict adherence to applicable legal requirements, contractual specifications agreed with customers, and internal operating procedures, in order to prevent potential nonconformities or risk situations.
- **Providing a healthy, safe, and efficient working environment**, through compliance with occupational health and safety regulations, proper maintenance of facilities and equipment, and the promotion of responsible and safe behavior by all personnel.
- **Investing in the professional growth of personnel**, by promoting structured training programs so that each employee can contribute consciously, effectively, and competently to corporate objectives.
- **Ensuring effective communication, both internal and external**, by defining clear, timely, and bidirectional channels and methods of information exchange, thus fostering the sharing of critical information, responsibilities, and expectations, as well as the active involvement of stakeholders.
- **Allocating adequate resources** – in terms of qualified personnel, infrastructure, technologies, and tools – to support all activities of planning, execution, and process control, including internal audits, essential to monitoring the effectiveness of the management system and implementing necessary corrective actions.
- **Promoting continual improvement** of the Integrated Management System, through constant analysis of performance, risk and opportunity management, periodic management review, and the implementation of targeted corrective and preventive initiatives.

This Policy is made available to all interested parties, shared with all personnel through training and posting, and is periodically reviewed to ensure its continued effectiveness and consistency with corporate objectives.

Genoa, March 31, 2025

The Chairman of Board of Directors